

Appendix C - Pricing Index  
Global Resources Solutions, Inc.  
DIR-TSO-3911

<b>CUSTOMIZED TESTING AND TRAINING PRICING</b>						
<b>Training Course/Category</b>	<b>Course/Test Name</b>	<b>Test/Course Length (Hours)</b>	<b>Test/Course Level</b>	<b>Customer Discount (%)</b>	<b>Test/Course Fee</b>	<b>Total Customer Price</b>
ITIL Workshops	ITIL Executive Overview	4	Beg	15.00%	\$595	\$727.92
ITIL Workshops	ITIL Overview	4	Beg	15.00%	\$595	\$727.92
ITIL Workshops	Implementation of Change Management Workshop	8	Int	15.00%	\$750	\$884.08
ITIL Workshops	Implementation of Incident Management Workshop	8	Int	15.00%	\$750	\$884.08
ITIL Workshops	Implementation of Problem Management Workshop	8	Int	15.00%	\$750	\$884.08
ITIL Workshops	Implementation of Release and Deployment Management Workshop	8	Int	15.00%	\$750	\$884.08
ITIL Workshops	Implementation of Capacity Management Workshop	8	Int	15.00%	\$750	\$884.08
Customized ArcGIS Courses	Any Customized ArcGIS Course	8	Any	15.00%	\$0.00	\$128.46

**Note: Number of hours needed to customize testing and training will vary depending on customer requirements**